Career Studies (221-299-09)

Help Desk Support

		Lec Hrs.	Lab Hrs.	Crse Cr.
First Semester				
ITE 140	Spreadsheet Software	3	0	3
ITN 110	Client Operating System	3	0	3
ITN 115	Windows Server	3	0	3
or ITN 171	Unix I	3	0	3
ITD 130	Database Fundamentals	3	0	3
or ITE 150	Desktop Database Soft.	3	0	3
	Total			**12**
Second Semester				
ITN 101	Intro to Network Concepts	3	0	3
BUS 106	Sec. Awareness for Mngrs.	3	0	3
ITN 107	Pers Comp. Hdwr & Trblshtg	3	0	3
ITE 182	User Sup/Help Desk Princ	3	0	3
or ITN 195	MCDST Certification Prep	3	0	3
	Total			**12**

24 credits required to graduate

Program prerequisite: Keyboarding skills, ITE 115

Program Contacts
Ms. Vickie Ratliff
Faculty Contact: Mr. Fred Coeburn